



## Early Years Aquatics Terms and Conditions

### 1. Bookings

Bookings are available through the website [www.waterrewards.com](http://www.waterrewards.com) or by contacting me directly via email [waterrewards@gmail.com](mailto:waterrewards@gmail.com)

Places are allocated on a first come first served basis, with priority given to the clients that would like to continue their sessions.

Waiting list may apply since there is a limited number of participants in each group.

### 2. Sessions

Each Baby Aquatics session is 30 min long.

Each Toddler Aquatics session is 45 min long.

Each Aquatic Play session is 45 min long.

Kindly arrive 15 min earlier to allow enough time to change and get ready to enter the pool.

On occasion, I may have to cancel a scheduled session. This may occur if I am sick or the venue is not available. In such cases, no charge will be made to you for the session cancelled.

If an event occurs that it is not possible to reschedule the cancelled classes, I will either refund the unused balance of your course fees or provide a discount for future sessions depending on your preference.

### 3. Payments

The Parent shall pay the booking fee prior to starting sessions.

The booking fee is not refundable.

Payments can be made online, via bank transfer, Revolut transfer or in cash on the day, ideally in a signed envelope.

### 3. Changes to T&Cs

The current terms and conditions, as well as the fees, may be subject to change. In the event of any changes, you will be informed prior to their implementation.

### 4. Responsibility

All users are to make themselves familiar with pool rules.

Parents/guardians are responsible for their children at all times. They should always be under attentive supervision of an adult and never be left unattended.

In the absence of any proven negligence, lack of due diligence or breach of duty by the instructor, the participation of you, your spouse/partner, child or those in whose care you have placed your child for the purpose of attending or observing Water Rewards sessions is done so entirely at your and their own risk.

Water Rewards shall not be held responsible for any personal injury or fatality that may occur.

### **5. Pool/Poolside good practices.**

Please use a change of shoes or overshoes (if available). No outdoor footwear should be brought to the poolside.

Please always shower before entering the water. Removing body lotions, perfumes etc. contributes significantly to maintaining high water quality.

Whilst you are waiting for your session, please keep poolside noise down to a minimum, so that all sessions can take place in a calm and peaceful atmosphere.

Please, always wait to be invited to enter the pool by your instructor.

All children must be under adult supervision at all times and never be left unattended.

Water Rewards reserves the right to ask anyone to leave the poolside at any time.

Always adhere to pool rules at the venue.

All property left unattended (including changing rooms, poolside and entrance halls) is left at your own risk. Water Rewards cannot accept any responsibility for the loss of or damage to any personal belongings.